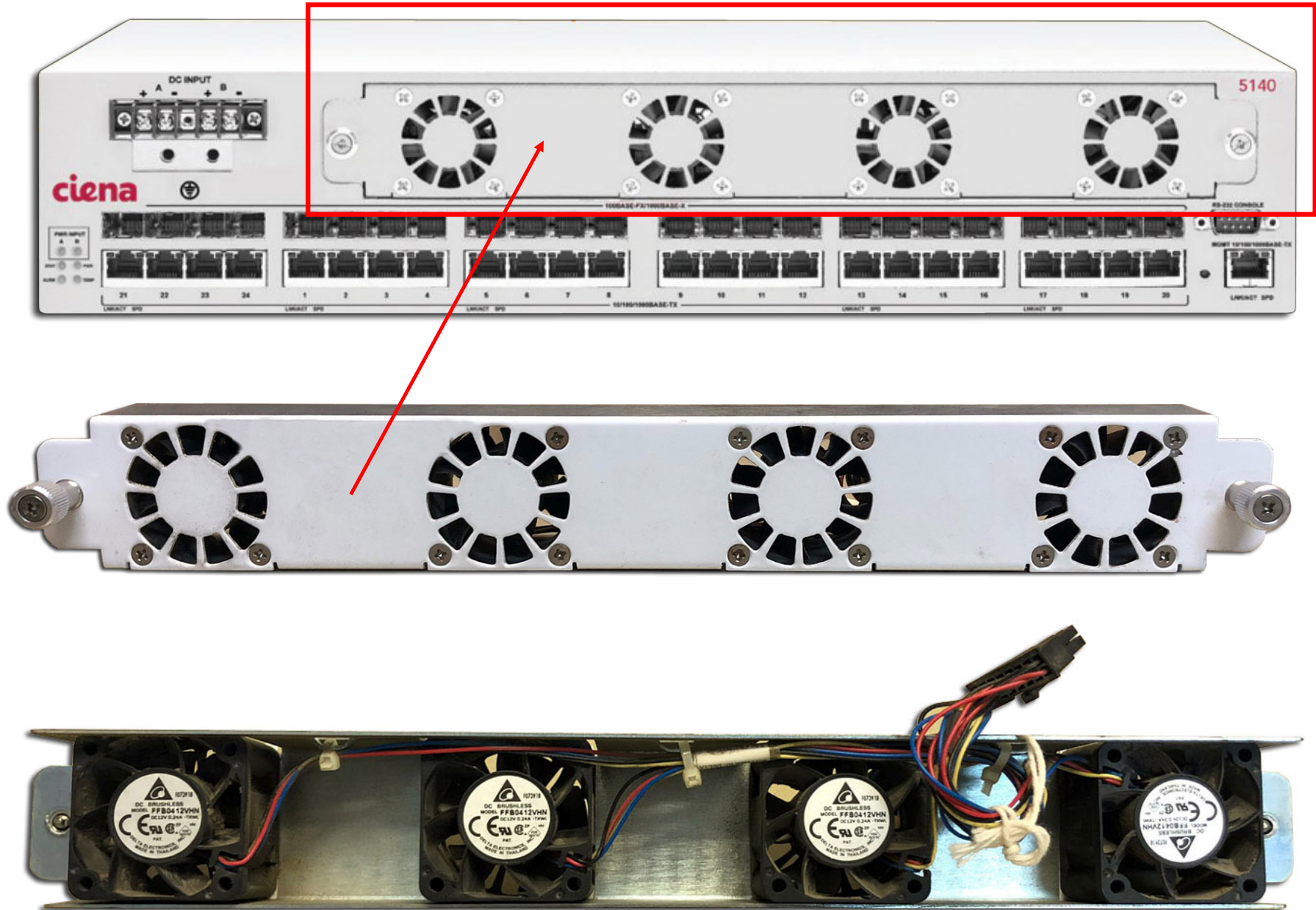# Identifying Ciena 5140 Fan Assemblies

Fan Assembly TAG, Ciena 5140 Fan Tray
TFR-CN5140-01

Tool and Test Set Repair Ticket

Please complete the form below. If possible, include the Serial Number/Asset Tag of the unit.
The Ship To Address is required. **It will be the address that the unit will be returned to.**
Upon submission, a shipping label will be generated. This must be included on your return. You will be notified via email when the equipment is received by the Supplier and when the Repair has been completed.

TAG's Fan Assembly refurbishment item is chosen from the dropdown menu

Tool/Test Set	Fan Assembly TAG, Ciena 5140 Fan Tray TFR-CN5140-01 ▼
Supplier	TAG INC.

TAG is chosen as the supplier

Serial Number	
Asset Tag	
Ship to Address	1311 PROVIDENCE DR, LAWRENCEVILLE, GA 30044 Lookup
Manager ATTUID (Who Owns Equipment)	RS781D Lookup
Contact ATTUID (To Be Called if Problem)	RS781D
Problem Category	Other ▼
Description of Problem	FAN FAIL
Manufacturer	Ciena
Model #	5140 Fan Assembly

Create Ticket will issue repair # and shipping label

[Create Ticket] [Repair Menu]

Main Menu | Order Material | My Orders | My Approvals | My Material | Order Status | Reports | Profile | View Cart | Help | Logout | © AT&T Inc.

upFront Tool

Repair Return Label
Once the ticket has been created and submitted, if successful, the user will receive a **Repair Tag Number** and shipping document as shown in the example below.

- Please print **(3) three copies**, this allows the user to keep one, place one inside the box, and place one outside the box when shipping your tool/material for repair.
- Once you have completed printing all of your copies you can exit out of the Repair Return Label screen.

http://procurement05.web.att.com/labelmaker/TestSetsLabel.asp?id=135580 - Internet Explorer provided by AT&T

Repair Return Label #135580

SAMPLE

Repair Tag:	R735580
Truck Route (GA005A):	
Return To	SOPHIA ADAMS
	1311 PROVIDENCE DR, LAWRENCEVILLE, GA 30044
	30044
Telephone	4044996083
Product Description	NOT LISTED: ALL Other Non-Tool/Test Not listed in Category below
Serial Number	123456
Asset Tag	abcde####
RMA	
Problem Category	Intermittent Problem
Description of Problem	THE UNIT FAILS TO OPERATE AFTER 5 MINUTES.

SHIP MATERIAL TO:

TAG, Inc. (Telecom Assistance Group)
150 Cooper Rd. Suite F-15
West Berlin, NJ 08091

Print Date: 7/19/2024 1:39:32 PM
Supplier Website for More Detail: http://www.attsuppliers.com